



# RETURNS FORM

Need to make an exchange or return?

There are two ways to return or exchange your products from M.A.C cosmetics online

## 1. IN STORE RETURNS:

Return or Exchange your [maccosmetics.com.au](http://maccosmetics.com.au) purchase to any free-standing MAC Store in Australia excluding Myer, David Jones, Mecca and Airport locations.

Please bring your Purchase Order Number or Email address used to make the purchase. Find your nearest store here: <https://www.maccosmetics.com.au/stores>

or

## 2. BY MAIL:

Simply complete the below form and return with your product within 14 days of delivery to:

REPLY PAID 1050, GCC DEPT.,  
ESTEE LAUDER COMPANIES,  
L.B. 1050, ROSEBERRY NSW 1445

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_

Postcode: \_\_\_\_\_

State: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Please refer to your Delivery Note to complete this section.

Order Number: \_\_\_\_\_

Product Name	Qty	Refund/Exchange	Reason Code

### Refunds

Please indicate the payment type you used on your order:

Visa/MC/AMEX    PayPal    Gift Card    Afterpay

### Exchange Details

If you have indicated 'exchange' above, please list the product you would like us to replace your item with below.

Product Name	Shade/Size	Qty

### Reason Codes

1. Faulty/damaged
2. Incorrect item
3. Not as pictured
4. Wrong skin type

Returns must be made in accordance with the M.A.C cosmetics returns and exchanges policy. Items must be in their original condition unless they are covered by our 'perfect match guarantee' or found to be faulty. To view our returns and exchanges policy, please visit [maccosmetics.com.au/easyreturns](http://maccosmetics.com.au/easyreturns) or contact M.A.C cosmetics customer service at 1800 613 828 (Monday–Friday 9AM–5PM).